## RAJAGIRI COLLEGE OF SOCIAL SCIENCES (AUTONOMOUS)

## ACTION TAKEN REPORT ON STAKEHOLDER FEED BACK 2020-21

## Department of Business Administration

Progr amme	Stake holde r	Summary of Feedback Received	Action Recommended	Action Taken
MBA	Stude	Pre-placement training should be reworked with appropriate continuous interventions in between	Recommended to introduce preplacement training with alumni Recommended to introduce Group Discussion rounds on a regular basis	Pre-placement training involving alumni was carried out  Implemented Group Discussion rounds during morning business paper reading sessions
		Some subjects like Computer Applications in Business, Business Research Methods are more focused on practical concept. So it will be better to give more inclination to the practical aspect in such similar subjects, rather than byhearting the theoretical concepts.	Recommended to introduce practice-based learning and examination for select courses	Proposal was presented to the BoS to conduct practice-based End Semester Examination (ESE) for Business Analytics specialisation courses as well as Business Statistics (Semester 1) and Operations Research (Semester 2). The Board of Studies recommended the proposal.
	Teach	PhD Guideship for faculty members	Recommended to start a doctoral research centre in the Department of Business Administration under the Mahatma Gandhi University.	Proposed in the Board of Studies meeting dated January 27, 2022

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	Alum	Reinstate contact sessions for Aptitude, GD, PI and other personality development sessions	Recommended to include alumni in various activities  Recommended to include more face-to-face interactions and training for students	Pre-placement training involving alumni was carried out  Alumni invited to interact with students as a part of industry-interaction talks  Mentoring, pre-placement training and group discussions on a regular basis were carried out
	Parent	Major emphasis and special sessions need to be arranged to improve the professional conduct of the students especially since students have missed important programmes in the induction	Recommended to carry out 2-phase ADC including internal and external evaluators     Recommended to carry out Rural camp for junior batch and Kalypso for senior batch whenever feasible in the COVID-19 backdrop	2-phase ADC involving internal faculty team and external SHL India was carried out  Rural camp was conducted for junior batch
!	Empl oyers	Reinstate contact sessions for Aptitude, GD, PI and other personality development sessions	To revamp the Aptitude Training by Konfidence after taking the Employers' Feedback from previous years.	The Aptitude Training for the senior batch students by Konfidence is revamped based on the Recruiters' Feedback from previous years and delivered through online sessions
į		Training on Basic and advance MS-Excel and Power Point	To extend MS-Excel Basics to all students	MS-Excel Basics compulsory for all students
		Special training to improve communication especially over video	To give internal training sessions for students followed by Mock interview sessions having	GD/PI/Grooming online sessions were provided by internal faculty members  Mock interview sessions with feedback were

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conferencing platforms	alumni as resource persons.	arranged having around 30 alumni as interviewers.
Business Acumen and general awareness to be improved.	Continue and encourage more Live Projects.  Newspaper reading to continue even in second year to improve Business Acumen and general awareness	More live projects made open for students.  Newspaper reading sessions revamped to include scores for daily quiz and GD/ PI participation

Dr. Veeva Mathew

Chairperson, BoS



Dr.Binoy Joseph

Principal